



AN ABBREVIATED ANNOTATED BIBLIOGRAPHY

Joseph Moses Juran 1904–

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The items covered here do not represent a complete reconstruction of the literature but provide some starting points for the researcher. The sources for literature are the online catalogues called WorldCat (libraries within the Online Computer Library Center Inc. (OCLC) consortium), the catalogues of the Library of Congress and the National Library of Australia and the World Wide Web (WWW). The search for journal articles was undertaken using the databases available at the universities in Perth, Western Australia.

Format

The bibliography is divided into two major sections. The first provides abbreviated references, listed in chronological order, grouped under topic headings. In this section titles have been abbreviated to save space but the bibliographic details appear in full, alphabetically by author, in the second section. The first section is divided into a number of subsections:

- first, Juran and his publications, and the contemporaries of Juran, who also had input into theories on quality and philosophical interpretations of Juran quality;
- second, the use of Juran's interpretation of quality in organizations and business, the focus on customers, the field of quality monitoring and the relationship of Juran quality to monitoring, the subsequent evolution of Six Sigma from quality monitoring and the relationship of Juran quality and the International Standards Organization (ISO) standard 9000;
- third, the effect of Juran quality on service industries, government, healthcare industries, manufacturing industries, the information industry (information technology and libraries), education; and
- fourth, Juran quality and how it has been interpreted outside the USA.





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A full list of references, in alphabetical order by author, comprises the second major section. In some citations multiple dates are given, separated by commas. This indicates the reprinting of an edition. Different editions are treated as separate citations.

The Juran Institute (<http://www.juran.com/>) has many of Juran's publications available for download (see, for example, Juran 1994c). For further insight into the Juran Institute refer to Blackiston (1996).

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