



## 34 **1. Introduction**

35

36 Payment problems are caused by multiple, complex interconnected factors; therefore, there is no  
37 single, catch-all panacea to address security of payment (SOP) issues. The causes, effects and  
38 solutions to SOP issues have been analysed in depth in previous studies, therefore it is not within  
39 the scope of this paper to analyse these in-depth, only to highlight and briefly explain them to create  
40 context and grounds for this research. SOP issues can be caused by the following: the structure of  
41 the industry, thin profit margins, low capitalisation, deferred payments, the holding of retention  
42 money, competition within the construction industry, risk allocation, the cyclical nature of the  
43 construction industry, the lack of business acumen, and insolvencies [1-5]. These causes have  
44 magnitude of effects include but are not limited to: cash flow problems, contractual disputes,  
45 insolvency, and construction delays [3].

46

47 Various solutions have evolved over time and they seek to address the underlying causes and effects  
48 of the problem. Notably, the most “impactful” solutions to date include: the implementation of  
49 Adjudication Acts, administrative solutions, and trusts as solutions. Related studies [3, 4, 6,7]  
50 conclude that while there have been minimal complaints and the effects of the solutions are  
51 generally perceived as positive, there are multiple factors from an industry point of view that prevent  
52 them from being influential in solving SOP issues entirely, including: (a) the fear of reprisal from  
53 contractors if subcontractors exercise their rights; (b) the ability for parties to forward awards from  
54 adjudicators and third parties to arbitration and/or litigation for final determination; (c) a lack of  
55 awareness and understanding of rights with the “critical need” for widespread education; and (d)  
56 the lack of incentives for all parties within the contractual chain; for example, project banks accounts  
57 (a type of trust) will prevent head contractors from strategically managing their cash flow, this is  
58 because payment is made simultaneously to both the head contractor and subcontractors. Head  
59 contractors will therefore be reluctant to adopt trusts as solutions because they will need to reduce  
60 their cash position and bargaining power as a result. These reasons reduce the likelihood of private  
61 sector adoption unless trusts are legislated. Concluding that despite the various solutions to-date  
62 (each of which do not consider advanced technologies) SOP issue still persists. The research argue  
63 that the capabilities of advanced technologies, such as smart contracts, blockchain technology, BIM,  
64 and smart sensors could be integrated and implemented to address the long-lasting SOP issues  
65 within in the construction industry, as the capabilities that these technologies display are highly  
66 beneficial and applicable to the issue at hand. Although the application of blockchain technology  
67 and smart contracts have been proposed in certain domains, such as Internet of Things [8,9],

68 Artificial Intelligence [10] , Deepfake [11], and 5G [12,13], these concepts are still at their infancy  
69 stage in the construction industry. There is a lack of awareness amongst industry members and the  
70 body of knowledge surrounding how these advanced technologies can be integrated to address SOP  
71 issues.

72  
73 Hence, the aim of this research is to develop a comprehensive framework that integrates practical  
74 advanced technologies in addressing SOP issues in the construction industry, particularly from  
75 subcontractors' perspective. Two underpinning objectives have been designed to achieve the aim,  
76 namely, (a) identify the industry's perception in adopting advanced technologies as potential  
77 solutions to SOP issues, and (b) conduct an empirical study to outline the use advanced technologies  
78 in a live construction project. A concurrent mixed-method design was conducted through the  
79 questionnaire survey and case study to achieve the first and second objectives. Data flow diagram  
80 method was used to develop the framework. This research is of significance in improving the  
81 industry's poor image in payment issues through the use and integration of advanced technologies.

## 82 83 84 **2. Theoretical Foundation**

### 85 86 **2.1 Background of Study**

87 Quantifying the full extent of SOP issues is challenging, however, there is statistical evidence  
88 indicating that the construction industry has one of the highest rates of payment delinquency and  
89 insolvency of all business sectors [3,14-16]. Notably, in Australia, the Small Business and Family  
90 Enterprise Ombudsman's [17] highlighted small-medium enterprises claimed to have experienced  
91 late payment and received the payment more than 30 days. In the New Zealand construction  
92 industry, out of 99 respondents, 63 per cent were exposed to payment delays and 53 per cent were  
93 exposed to payment losses [3]. While in China, the total unpaid arrears totalled to RMB30.4 billion  
94 in 2003 within the Chinese construction industry [1].

95  
96 The underlying causes and effects of the problem are important to address, because unquestionably,  
97 productive performance of all parties within the construction industry is dependent on uninterrupted  
98 cash flow during the contractual period [3]. The regularity of cash flow for subcontractors and  
99 suppliers alike is crucial, because typically, these parties assume an inequitable amount of risk and  
100 generally have low start-up capital, which means they have to fund labour, materials, and other  
101 resources in order to meet their obligations under the contract [5]. The inequitable transfer of risk is

102 a result of the subcontracting nature of the industry, in which, the industry has evolved from directly  
 103 hired workforces and is now characterised by a pyramid structure [18]. This structure creates silos;  
 104 the head contractor is engaged and subsequently paid by the client, while the subcontractors and  
 105 suppliers are engaged and subsequently paid by the head contractor [19]. As a result, the money has  
 106 to travel through multiple layers before reaching the subcontractors who are directly funding and  
 107 undertaking the works, additionally, traditional payment terms only give subcontractors the right to  
 108 make a payment claim once per month for works completed to date. For example, the requirement  
 109 for payment being no more than 42 days after submitting the payment claim [20]. The combination  
 110 of low capitalisation, harsh allocation of risk and lengthy payment terms put subcontractors in a  
 111 situation where if payment issues do arise, it may prevent them from making repayments, resulting  
 112 in the inability to fund future projects and causing them to stop outright due to insolvency, while at  
 113 the same time preventing the subcontractor from paying employees [3]. Subcontractors should be  
 114 protected through the implementation of feasible, long-lasting payment solutions.

115

116 Overall, the causes of non-payment and late payment for subcontractors or as a whole in the industry  
 117 are said to be complex and multifaceted [5]. Causes of payment default and late payment are  
 118 different internationally and are influenced by many factors such as legislation, governance culture  
 119 and so on. Table 1 summarizes the causes of payment defaults from subcontractors' perspective.

120

Table 1: Causes of payment defaults from subcontractors' perspective

<b>Causes</b>	<b>Non-Payment</b>	<b>Late Payment</b>	<b>Comments</b>	<b>References</b>
Local and cultural attitude towards payment	Yes	Yes	Purposeful delay in assessing and certification of progress claims and purposeful non payment	[2,3,21]
Client and contractors fail to implement appropriate governance	Yes	Yes	Multilayering of subcontractors and the contractual governance of 'pay-when-paid' or 'back-to-back' arrangements	[2,21]
Fragmentation of the construction process/hierarchical structure	Yes	Yes	Increased number of layers in which money has to pass, increasing likeliness of non-payment and delay and causing subcontract to finance for longer periods	[1-3,5]
Competition within the construction industry	Yes	Yes	Lack of work for large amount of contractors causing thin profit margins and susceptibility to financial shock.	[1,2,5]

Changes in market and economic conditions	Yes	Yes	Result in high volatility for demand for goods and services in uptrend. In the downtrend the bust causes increased competition and lower margins.	[1,3,5]
Low capitalisation of a business (poor financial management/ stability) and poor business acumen.	Yes	Yes	More capital results in better response to financial shock, lower capital can cause contractors to strategically hold onto money and do not pay subcontractors (due to cashflow difficulties as a result of low start up capital).	[2-5]
Bankruptcy, liquidation, insolvencies and receivership	Yes	Yes	Companies may not need to pay retention held or money owing.	[3,5]

121

## 122 2.2 Related Works

123

124 Multiple solutions have evolved over time and they seek to mitigate the underlying causes and  
 125 effects of the problem. Notably, the most “impactful” solutions to date include: the implementation  
 126 of legislation, administrative solutions, and project bank accounts. Although these solutions are  
 127 beneficial, they are also generally perceived as ineffective from an industry point of view [2,3,6,7].

128

129 This research argues that SoP issues can be addressed through effective use of advanced  
 130 technologies. However, utilising advanced technologies to address SOP issues is a new concept that  
 131 has not been a topic of empirical studies to date, therefore, the purpose of the related works section  
 132 is to (a) identify the capabilities of the advanced technologies as expressed through practical uses  
 133 cases and literature to determine how advanced technologies can be combined and/or used to  
 134 address SOP issues and (b) to get an understanding of the current development and adoption levels  
 135 of each advanced technology.

136

### 137 2.2.1 Advanced technologies in addressing security of payment issues

138

139 Blockchain (BC) is a distributed ledger technology; a chronological database of transactions  
 140 recorded and managed across a network of decentralised nodes [22]. The phrase “blockchain” refers  
 141 to these transactions being clustered together in blocks, and the chain that links the blocks is the  
 142 approved history of transactions since inception of the block itself, creating provenance and  
 143 transparency while also providing a trusted immutable record [23]. In order to record transactions  
 144 on a block and subsequently add the block to the BC, each node on the network must reach

145 consensus through a consensus mechanism. In a general sense, this mechanism involves each node  
146 completing a cryptographic algorithm which in turn validates transactions and adds new blocks to  
147 the BC; enhancing data security and decentralisation [24]. Furthermore, it is possible that a BC  
148 network can be private, meaning that (a) permission is required to join the network, and, (b) the  
149 authority to perform the consensus mechanism and subsequently upload transactions is limited;  
150 creating data privacy and legal accountability [25]. BCs capabilities could prove to be useful in  
151 addressing SOP issues. As the availability of funds could be displayed to a predetermined project  
152 team on the private BC network, reducing concerns surrounding future non-payment scenarios due  
153 to lack of availability of funds. Additionally, there is potential to store retention monies on the  
154 private BC network, ensuring that retention monies would be protected and accessible upon a  
155 contractor becoming insolvent, preventing non-payment of subcontractors [19]. Last, there is  
156 potential for the private BC network to store project updates as transactions on the ledger after  
157 consensus is reached. This consensus confirms that contractual obligations have been met  
158 subsequently uploading this transaction to the ledger, triggering a blockchain-enabled contract  
159 (smart contract).

160

161 The concept of smart contracts surfaced in 1997 [26]. Smart contracts serve as a software module  
162 that is developed by the BC owners on the private BC network and, installed into the BC itself as a  
163 transaction [26]. The practical use of smart contracts came to light in 2015 with the creation of a  
164 cryptocurrency called Ethereum [24]. smart contracts have the ability to automatically execute and  
165 release funds that are stored on the BC network when certain obligations or instructions in the form  
166 of computer code are met [23,24]. This is because smart contracts can “read” information on the BC  
167 network and as a result when a transaction that is specific to the conditions of the agreement is sent,  
168 validated and subsequently stored on the BC network the smart contracts will execute [27].  
169 Furthermore, smart contracts can be linked together, allowing simultaneous payment of parties when  
170 certain obligations are met [28]. A company called Ujo Music is currently leveraging smart contracts  
171 to pay musicians automatically via a digital payment system when a particular musicians’ song is  
172 streamed [25]. Whereas several other industries are currently developing frameworks for smart  
173 contracts ecosystems. The ability of the smart contracts to release the stored funds on the BC  
174 network upon certain conditions being met, automatically, would prove to be useful in the  
175 construction industry [29]. smart contracts would prevent the strategic management of cash flow  
176 from higher contractual counterparts and reduce the likelihood of late and/ or non-payment because  
177 the smart contracts would trigger automatically and release funds simultaneously (from the client,  
178 to the contractor to the supplier/ subcontractor) upon certain obligations being met under the smart

179 contracts agreement, for example, upon the delivery of materials.

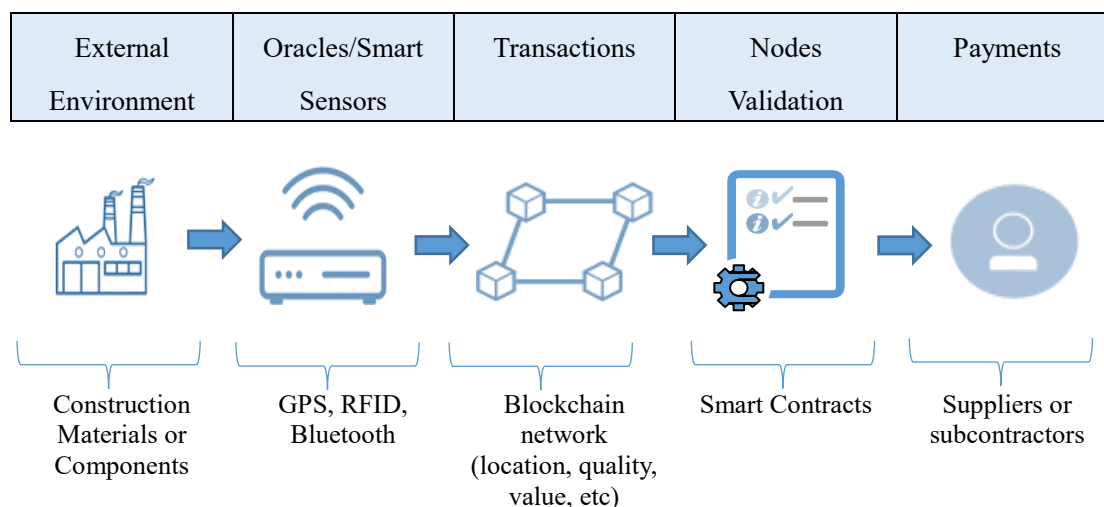
180

181 In order to execute a particular condition automatically as described above, the smart contracts will  
182 require feedback from the external environment that is relevant to the performance requirements  
183 within the digital agreement [30]. There is potential that this can be achieved by smart sensors. A  
184 sensor is a device that provides signals from physical processes in a measurable way, whereas a  
185 smart sensor is an advanced platform with added technologies that transform these traditional  
186 signals into digital insights [31]. These technologies consist of radio frequency identification, global  
187 positioning systems, wireless network sensors, Bluetooth, and hybrid versions (a combination of  
188 tracking devices). Tracking technology has been examined, applied, and reviewed through studies,  
189 trials, and real-life applications for the past two decades, for example: Harley Davidson utilise smart  
190 sensors to track each step of production, uploading information to a performance management  
191 system progressively [31], RFID tags are being used to track pipe spool delivery and receipt [32],  
192 sensors are being used to identify the travel patterns of workers [33], GPS technology is being  
193 utilised for long-range tracking of asset movement from manufacture to delivery [34], and lastly,  
194 RFID readers and GPS receivers are being used to localise building components in an industrial  
195 setting [35]. Whereas recently, frameworks have been produced proposing the integration of  
196 different tracking technologies for all stages of materials tracking; off-site manufacturing,  
197 transportation, and site logistics [34].

198

199 Sensors have the ability to supply data from the outside world occurrences directly to smart  
200 contracts, these are referred to as oracles [24]. There are several different types of oracles; hardware,  
201 software and consensus oracles [30]. Hardware oracles supply information directly from the  
202 physical world and consist of, but are not limited to, RFID tags, Bluetooth sensors and GPS  
203 technology, whereas software oracles extract specific information that is required from online  
204 sources to the smart contracts [30]. Software oracles can retrieve and submit website data  
205 automatically to a relying smart contracts on the BC network [36,37]. However, there is a lack of  
206 literature identifying the practical use-case of hardware oracles. Nevertheless, the combination of  
207 smart sensors and smart contracts capabilities could prove to be useful in addressing SOP issues.  
208 The smart sensors could communicate the location of the materials along the supply-chain and  
209 confirm location in the form of a transaction on the BC network (also providing provenance) in real-  
210 time and upon validation of this transaction from the nodes on the BC network the smart contracts  
211 would self-execute, causing the BC to release payments to the supplier and/or subcontractor. Figure  
212 1 illustrates the smart contracts transactions for suppliers or subcontractors.

213



214

215 Figure 1: An illustration of smart contracts transactions for suppliers or subcontractors

216

217 Studies conducted by several researchers have explored the possibility of integration between BIM  
 218 and smart sensors, as well as the integration between BIM and BC technology. Frameworks have  
 219 been proposed to integrate smart sensors with BIM [38-40]. Smart sensors can integrate with BIM  
 220 by leveraging a software engineering [41]. For example, bcBIM has been proposed and this system  
 221 can be utilised as a method to trace and authenticate BIM data [42]. Although development and  
 222 implementation is required when considering the integration of smart sensors and BIM and  
 223 subsequently BIM and BC, the concept could prove to be very useful addressing SOP issues. The  
 224 smart sensors could transfer information surrounding material location and performance from the  
 225 external environment to the BIM model, allowing the BIM model to display live as-built information  
 226 for certification purposes. After certification, the data could be transferred directly to the BC  
 227 network. This data or ‘status information’ could then undergo a second certification process via the  
 228 consensus mechanism, allowing a transaction to be uploaded to the BC network, triggering the smart  
 229 contracts, automatically releasing payment for works completed. Potentially reducing the likelihood  
 230 of non-payment and late-payment.

231

232 The capabilities of the advanced technologies, singularly, as well as when integrated have been  
 233 identified as summarised in Table 2. The combined capabilities are considered as highly applicable  
 234 in addressing SOP issues. However, it is noted that the concept is new and lacks perspective within  
 235 the construction industry, suggesting that there is a lack of literature indicating how and why these  
 236 technologies should be combined for the purpose of addressing SOP issues.

237



238 **Table 2: Advanced technology applications (BC: blockchain, SC: smart contracts, SS: smart**  
 239 **sensor, OR: oracle, and BIM: building information modelling)**

Papers	BC	SC	SS	OR	BIM	SUMMARY
[25]	Y	Y	-	-	-	Description of SC Frameworks and current use cases, description of BC use for storage of sensitive information and storage/ transfer of funds.
[31-35]	-	-	Y	-	-	SS applications: traceability of products during supply-chain process, analysis of wireless SS for real-time resource tracking, drafting of framework allowing SS to provide tracking information for all stages supply-chain process
[36,37]	Y	Y	-	Y	-	Analysis of software OR systems.
[38-40]	-	-	Y	-	Y	Framework that proposes integration of SS and BIM.
[41]	-	-	Y	-	Y	Analysis of software that allows integration of real-time sensor data with BIM.
[42]	Y	Y	-	-	Y	Model to guide the architectural design of a system that allows the integration of BIM and BC.

240

### 241 2.2.2 The research gap

242

243 The literature analysis explains the current managerial solutions or policies do not adequately ensure  
 244 payment or speed up cash flow through the construction industry's contractual chain. Although the  
 245 practical use-cases of blockchain technology, smart contracts, smart sensors, oracle and BIM that  
 246 may be applicable in addressing SOP issues, each of these advanced technologies has different levels  
 247 of adoption and development. Table 2 shows only three out of five technologies above have been  
 248 integrated in the previous studies. This reveals an obvious technical gap for a complete and effective  
 249 integration of those technologies in addressing SOP issues. The connections among the technologies  
 250 requires further investigations and adjustments from construction practices in terms of assessing  
 251 completed works and releasing payments for subcontractors. The related workflow and integration  
 252 processes remain undeveloped from the theoretical perspective.

### 253 **3. Research methodology**

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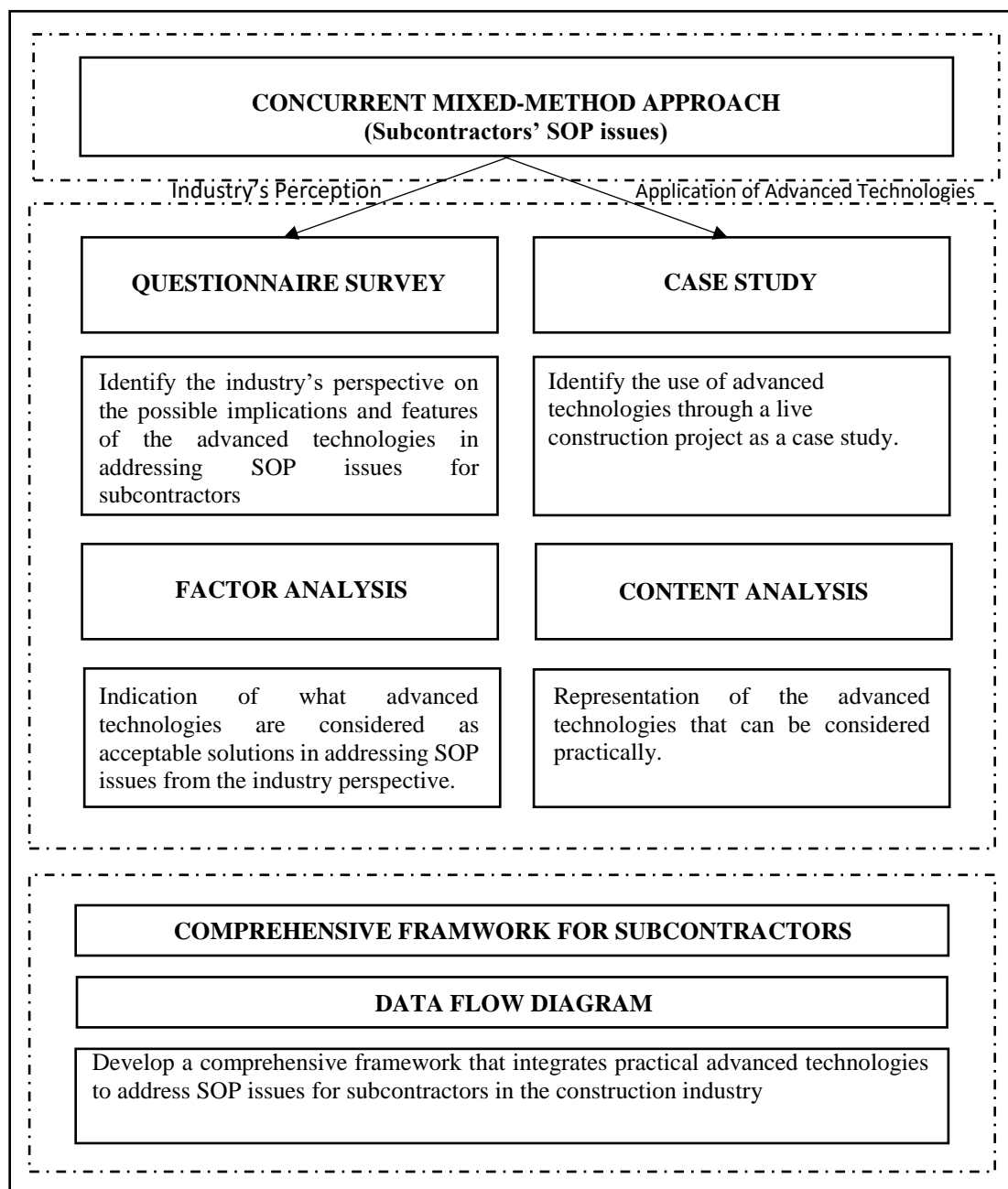
#### 255 **3.1 Concurrent mixed-method approach**

256

257 As depicted in Figure 2, a concurrent mixed-method approach was adopted to satisfy the  
258 overarching research aims and objectives. The design consisted of two research approaches  
259 occurring simultaneously: a factor analysis of questionnaire results, with the outcome satisfying  
260 research objective one and a content analysis of semi-structured interviews, documents, and  
261 information from an onsite observation, with the outcome resulting in the development of a case  
262 study, satisfying research objective two. Subsequently, the outcomes of the two approaches were  
263 used as the basis to develop a practical and comprehensive DFD framework. This framework can  
264 potentially act as a guide for IT developers to design and implement an automated payment system  
265 that will allow advanced technologies to be adopted and used as solutions to SOP issues.

266

267 The main reason behind the research is predominantly due to the fact that SOP issues persist  
268 worldwide despite the various solutions and frequent investigations, however, Australia was chosen  
269 as the scope of the research, because Australia's construction industry is currently facing the highest  
270 rate of payment delinquency and insolvency compared to other business sectors [5]). This has led  
271 to the release of the Fiocco report [5] in late 2018. This report is symbolic, further substantiating  
272 that SOP issues still persist within Australia. Therefore, the questionnaire seeks to understand what  
273 advanced technologies are accepted as feasible and practical in addressing SOP issues from an  
274 Australian construction industry perspective while also outlining what advanced technologies are  
275 being used on a live construction project within Australia.



**Figure 2: Research framework**

277

278

279 The first stage of the data collection was facilitated by a questionnaire survey. A purposive approach  
 280 was undertaken meaning that information rich respondents with a high level of commercial acumen  
 281 were targeted, as these individuals administer payments and are therefore more likely to have had  
 282 some exposure to SOP problems, thus providing better responses [43]. The survey included two  
 283 sections: Section A, which consisted of questions that elicited demographic information from the  
 284 respondents. While section B, the main section of the questionnaire, consisted of statements that

285 were established using the findings from the literature review, such as:

- 286 • Smart contracts can execute payment, automatically, using the funds that are embedded  
287 on the blockchain network upon works being completed. This will provide surety of  
288 payment throughout the project (B1) [25,36],
- 289 • Smart contracts self-executing clauses allowing automatic payment upon completion of  
290 works will result in less accounts of non-payment (B2) [25,37],
- 291 • Smart contracts and blockchain allowing embedment of funds and self-executing  
292 conditions will reduce the level of bargaining power amongst supply chain members  
293 (B3)[25,36,37],
- 294 • A comparison of the BIM model and the as-built structure via the project team can be an  
295 effective means of ensuring works is complete (B4) [38-41],
- 296 • Smart contracts have the ability to be linked together allowing simultaneous payment and  
297 therefore faster payment of contractual counterparts, reducing cash flow difficulties (B5)  
298 [25,36,37],
- 299 • If every payment, transaction, business interaction and execution can be registered on the  
300 blockchain and viewable by authorised stakeholders the construction process will be more  
301 transparent and therefore less disputes will arise (B6) [25,36,37],
- 302 • Instructions can be incorporated into payment transactions and follow through between  
303 smart contracts, safeguarding subcontractors from late and non-payment i.e. funds  
304 released to SC before Contractor can accesses funds (B7) [25,36,37],
- 305 • Smart contracts having the ability to embed funds and therefore allowing retention  
306 monies to be protected will prevent contractors, subcontractors and other supply chain  
307 members from becoming insolvent in the event of insolvency of contractual parties higher  
308 in the contractual chain (B8) ([25,36,37],
- 309 • Tendering on a project that utilises smart contracts which use computer protocols to  
310 enforce obligations and verify negotiations would not be a deference from the tender proc  
311 cess (B9) [25,36,37],
- 312 • Smart contracts having the ability to embed funds will provide evidence of availability of  
313 financing, pre-construction, making the project more attractive to tender on (B10)  
314 [25,36,37],
- 315 • Smart contracts can register and manage inputs from different sensors, making payment  
316 instantaneous upon works being completed, reducing the likelihood of late payment (B11)  
317 [25,36,37],

- 318       • A BIM model would prove to be a reliable source of information for works actually  
319       completed if updated by a project team member (B12)[42],  
320       • Transactions should be made public amongst all supply chain members to increase  
321       collaboration and therefore allow effective project delivery (B13[32,33], and  
322       • There are no perceived disadvantages with using advanced technology to solve payment  
323       problems (B14) [33].

324

325   The second stage of the data collection was to showcase the use of advanced technologies for  
326   addressing SOP issues in the construction project. This would help justify what advanced  
327   technologies can be considered and eventually incorporated within the DFD framework. The data  
328   used to develop the case study was gathered from three sources: interviews, documents, and an on-  
329   site observation. The interviews were a well-suited method of data collection, as this method  
330   allowed the researcher to continuously probe for more information and further explanations of  
331   responses. This can ensure validity of responses, and therefore, providing a case study that only  
332   included trustworthy information [44]. The interviewees were technology experts with vast  
333   experience, they have been influential in the implementation of technologies such as blockchain,  
334   smart sensors and BIM on some of Australia's largest high-rise construction projects. Furthermore,  
335   an onsite observation was also used as a data source for the development of the case study. During  
336   the course of the site-visit, photos were taken to provide photo evidence of the technology in-use  
337   and to validate information from the other data collection methods. Additionally, a document  
338   analysis was conducted; the documents analysed were provided by the experts, this allowed the  
339   researcher to substantiate the capabilities of the technologies and to confirm that the information  
340   from the interviews were perceived correctly by the researcher.

341

342   Content analysis was used to analyse the data collected from the interviews, the document analysis  
343   and the onsite observations. This analysis refined the large amount of information to into a concise  
344   and trustworthy case study. Further, verification and validation of the information within the case  
345   study was achieved through extensive revision by the experts from the case study project.

346

## 347   **3.2 Framework**

348

349   Data flow diagram (DFD) was the tool used to develop the framework. DFD is a graphical modelling  
350   tool that breaks down complex systems into a network of functional processes [45]. Generally, DFD  
351   uses four symbols to provide a graphical representation of information flow through a process, these

352 symbols represent: the process, data flow, an external entity, and the data store[46]. There are three  
353 separate levels of DFD included within this paper, the context diagram (the highest level), level-0  
354 DFD and level-1 DFD. Subsequent levels are merely a further breakdown of a particular processes  
355 function as shown in Figure 3. For example, the level-0 DFD comprises of the processes that make  
356 up the main process within the context diagram. The DFD framework in this research paper has  
357 been developed using the outcomes of the questionnaire survey and case study. Furthermore, upon  
358 completion, the DFD was reviewed by the technology experts from the case study project.

359

360

361

## 362 **4. Data analysis and findings**

363

### 364 **4.1 Questionnaire survey**

365

366 Table 3 provides a summary of the demographic profile of the respondents, confirming that  
367 information rich candidates were engaged, because, a total of 31 individuals provided responses,  
368 with 35.5 per cent of these respondents having 10-20 years of experience within the construction  
369 industry. Furthermore, 67.7 per cent of respondents were Contract Administrators and 12.9 per cent  
370 were Project Managers. It is also noted that 74.2 per cent of respondents have a Bachelor's degree  
371 or higher.

372

**Table 3: Respondent demographic information**

	Demographic Information	Number of Individuals	Percentage
Years of experience in the construction industry	12 Months or Less	1	3.2
	1-2 Years	3	9.7
	3-5 Years	8	25.8
	6-9 Years	8	25.8
	10-20 Years	11	35.5
Occupation within the construction industry	Project Manager	4	12.9
	Contract Administrator	21	67.7
	BIM Consultant	2	6.5
	Other	4	12.9
	Secondary School Graduate	2	6.5

Education level	Graduate Diploma	3	9.7
	Graduate Certificate	1	3.2
	Bachelor's Degree	19	61.3
	Master's Degree	4	12.9
	Doctorate	1	3.2
	Other	1	3.2

373

374

375 Fourteen variables of the potential advanced technologies were identified from the literature and  
 376 used for the subsequent core part of the questionnaire. Factor analysis (FA) was used to reduce the  
 377 variables into small groups of underlying factors. The groups were highly inter-correlated,  
 378 indicating the acceptance of the advanced technologies and their capabilities by the industry as  
 379 solutions to SOP issues. The variables were subjected to a principal component analysis (PCA)  
 380 using SPSS version 25. Prior to performing the PCA for the FA, data suitability was assessed. A  
 381 correlation matrix was produced and inspection of the matrix revealed many coefficients greater  
 382 than 0.3 [47]. Table 4 shows the Kaiser-Meyer-Olkin (KMO) value was 0.682, exceeding the  
 383 required value of 0.6 [48] and the Bartlett's Test of Sphericity was 0.000 (<0.05), therefore, reaching  
 384 statistical significance [49]. These results reinforce data suitability and the factorability of the  
 385 correlation matrix.

386

387 **Table 4: KMO measure of sampling and Bartlett's Test of sphericity results**

Statistical Tests		Findings
Kaiser-Meyer-Olkin Measure of Sampling Adequacy.		0.682
Bartlett's Test of Sphericity	Approx. Chi-Square	197.673
	df	105
	Sig.	0.000

393

394 The PCA identified the presence of five components (factors) with eigenvalues exceeding 1,  
 395 explaining 36.812%, 11.116%, 9.338%, 8.111% and 6.695% of the variance respectively. However,  
 396 the Scree Plot in Figure 3 reveals a clear change in shape at component 2. Using Catell's [50] Scree  
 397 Test, it was decided to retain these two factors for further investigation using a parallel analysis.

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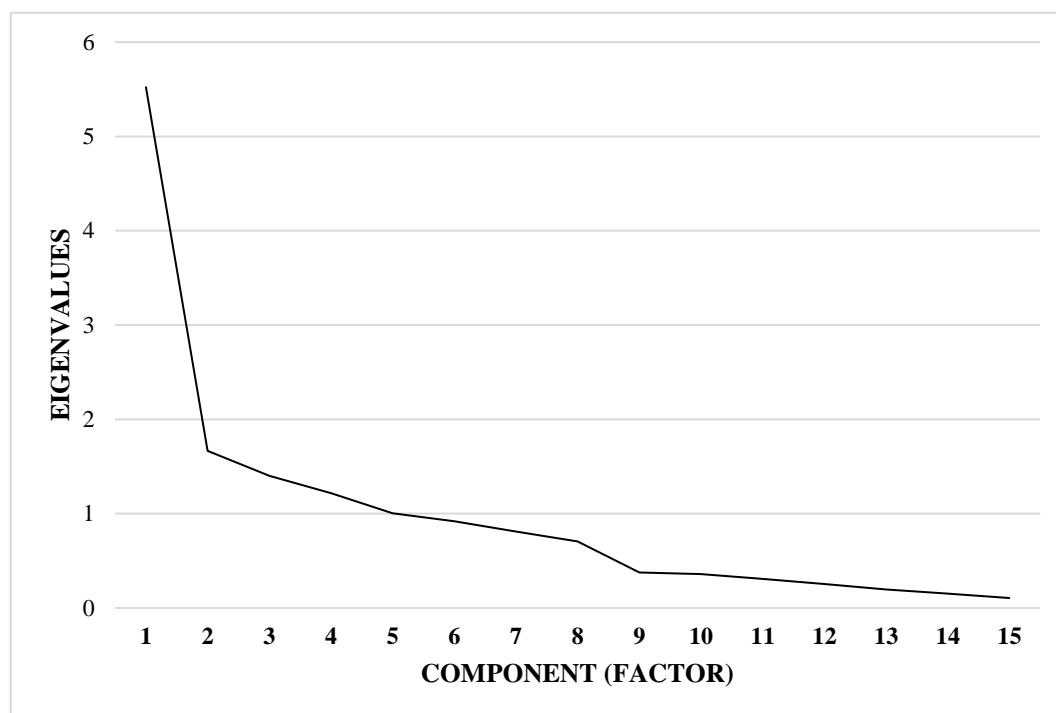


Figure 3: Scree plot

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402

403 However, the parallel analysis identifies that only factor one has an eigenvalue exceeding the  
404 corresponding criterion values for a randomly produced matrix of a similar size (14 variables with  
405 31 respondents) as shown in Table 5. Hence, this justifies that factor one should be the only factor  
406 to be retained in this analysis.

407

**Table 5: Parallel analysis: actual eigenvalues vs criterion values**

Component Number	Actual Eigenvalue	Criterion Value from Parallel Analysis	Decision
1	5.522	2.443	Accept
2	1.667	2.039	Reject

408

409 Factor one denotes 36.812% of the total variance. This factor contains five variables with strong  
410 rotated loadings (>0.3) as shown in Table 6. To aid in the interpretation of the factors, Oblimin  
411 rotation with Kaiser normalisation was performed. The high rotated loadings from the pattern matrix  
412 within factor one suggests that each variable is strongly related to the factor that contains it.

413



414 In relation to the research topic, factor one represents the advanced technology capabilities that are  
 415 positively perceived by the construction industry as possible solutions to SOP issues. These  
 416 capabilities are drawn from the outcomes of the literature review. It is shown that factor one contains  
 417 various smart contract capabilities, therefore, factor one was named “smart contract capabilities as  
 418 solutions to SOP issues” which consists of the following variables: B2, B5, B12, B7 and B1.  
 419 Findings indicate that smart contracts are an accepted technology from an industry perspective;  
 420 suggesting that smart contract capabilities within factor one can be considered for framework  
 421 development.

422 **Table 6: Variables within factor one**

Perception of Advanced Technologies as Solutions to SOP Issues	Loadings
	Factors
	1
<b>Factor 1: Smart Contract Capabilities as Solutions to SOP Issues (36.812% of variance)</b>	
Smart contracts self-executing clauses allowing automatic payment upon completion of works will result in less accounts of non-payment (B2)	0.819
Smart contracts have the ability to be linked together allowing simultaneous payment and therefore faster payment of contractual counterparts, reducing cash flow difficulties (B5)	0.810
Smart contracts can register and manage inputs from different sensors, making payment instantaneous upon works being completed, reducing the likelihood of late payment (B12)	0.717
Instructions can be incorporated into payment transactions and follow through between smart contracts, safeguarding subcontractors from late and non-payment i.e. funds released to smart contracts before Contractor can access funds (B7)	0.675
Smart contracts can execute payment, automatically, using the funds that are embedded on the blockchain network upon works being completed. This will provide surety of payment throughout the project (B1)	0.562

423 Last but not least, a thematic analysis was used to analyse the responses from an open-ended  
 424 question at the end of the questionnaire survey regarding their opinion on the implementation of  
 425 those advanced technologies in addressing SOP issues. Table 7 outlines the main themes from

426 responses as well as common explanations as to why the specific themes are perceived to be barriers.  
 427 The main themes are: culture & resistance, cost, time, lack of knowledge & technical barriers and,  
 428 confidentiality and trust.

429 **Table 7: Thematic analysis of responses to an open-ended question**

Themes:	Explanation:	Total Responses Confirming Barrier*:
<b>Costs</b>	<b>Costs associated with:</b> (1) The change in payment processes and procedures; (2) Training and development / upskilling; (3) Implementation into business practices; (4) Hardware and software; (5) Engagement of skilled third-party consultants.	18
<b>Time</b>	<b>Added duration associated with:</b> (1) Upskilling; (2) System and process overhaul.	11
<b>Cultural and Resistance</b>	<b>Cultural barriers:</b> (1) Operational overhaul / change in fragmented industry. <b>Resistance due to:</b> (1) Lack of incentives for contractors; (2) A reduction in bargaining power and not being able to strategically management cash flow.	20
<b>Confidentiality / Trust</b>	<b>Confidentiality and Trust barriers:</b> (1) Lack of trust due to reduced human interaction, for example, the system would be up for abuse i.e. purposefully installing faulty work for instant payment.	11
<b>Technical barriers &amp; Lack of knowledge</b>	<b>Technical barriers &amp; lack of knowledge:</b> (1) Lack of formal agreement prior to works commencing i.e. it is common for works to start as a result of a letter of intent - how will complete overhaul occur if there is no smart contract agreement in place; (2) How will variations and day works be considered? (3) Inability for contractor to hold money for non-conformances; (4) Early adopters are exposed to unknowns, unknowns = potential exposure to risk.	15

430 \*Note: The total responses are greater than the number of respondents because each respondent has  
 431 identified and confirmed more than one barrier each.

432

## 433 4.2 Case study

434

435 A case study has been carefully searched and selected to showcase the use of advanced technologies  
436 in upholding SOP for subcontractors. A large (+one billion AUD dollar) commercial construction  
437 project has been identified, which is currently under construction in Melbourne, Australia. It will  
438 consist of multiple towers, a combination of approximately 2,000+ apartments and hotel rooms,  
439 with each of the towers being 60 levels or more. The aim of this project is to completely automate  
440 the payment process for façade panel supply by utilising blockchain-enabled contracts (smart  
441 contracts). Yet, due to commercial sensitivity, certain information of the case study project could  
442 not be shared, as a result, alternative names and abbreviations are used.

443

444 All data from this case study were collected from the technology experts engaged in this project  
445 who work with multiple tier one contractors and currently have three live projects; all of which  
446 adopt advanced technologies to produce tangible outcomes for the head contractors. In this case  
447 study project, the technology used is referred to as Bluetooth low energy embedded sensor devices.  
448 These devices provide live location and status information at critical points/locations across the  
449 international supply-chain process starting in China as illustrated in Figure 4. The result, the entire  
450 façade panels package is automatically displayed on a 3D model depicting real-time status/location.  
451 The advanced technologies have automated manual labour-intensive tasks such as façade panel  
452 counting and status updating. They will be used for over 5000 façade panels throughout the course  
453 of the project for the following milestones: (1) façade panel fabrication complete, (2) panel in transit,  
454 (3) arrival of panel to the Australian warehouse, (4) dispatched to site, and (5) installation and  
455 payment automation of the façade panel for the subcontractor.



**Figure 4: Fabrication location for facade panels**

456

457 The following hardware and software components have been integrated to achieve the above  
458 milestones: smart sensors, Bluetooth beacon/s, Bluetooth gateways, mobile phone(s), a 3D building  
459 model and a cloud hosted data processing platform. Figure 5 shows a visual depiction of these  
460 hardware devices when they have been connected. The components have the following functions:

- 461 1. Mobile Phone: The application is deployed to assign tags to tracked items. The mobile  
462 phone can also act as a gateway or connect to the cloud.
- 463 2. Beacon: A small battery powered Bluetooth device has been used to communicate fixed-  
464 position to tags.
- 465 3. Tag: A small smart sensor can be attached to dynamic objects as illustrated in Figure 5.
- 466 4. Gateway: A router or collection device for the data released by the Beacons and Tags. The  
467 gateway has a Bluetooth listening component and a 4G backhaul component that senses the  
468 beacons or tags data and subsequently transfers this data to the database, automatically  
469 upon a tag passing.
- 470 5. A 3D model that provides visual conceptualizations of real-time information throughout  
471 the supply-chain process.

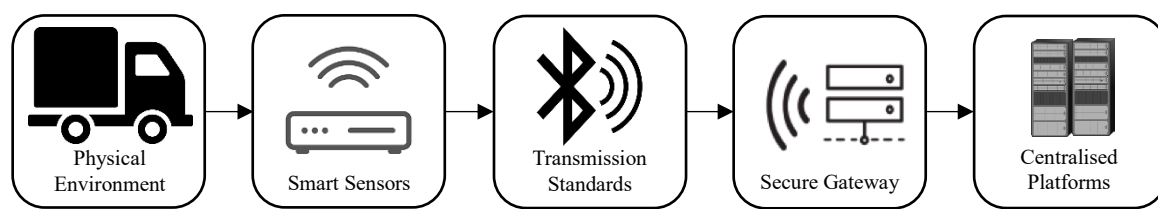
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**Figure 5: A visual depiction of the smart sensor ecosystem**

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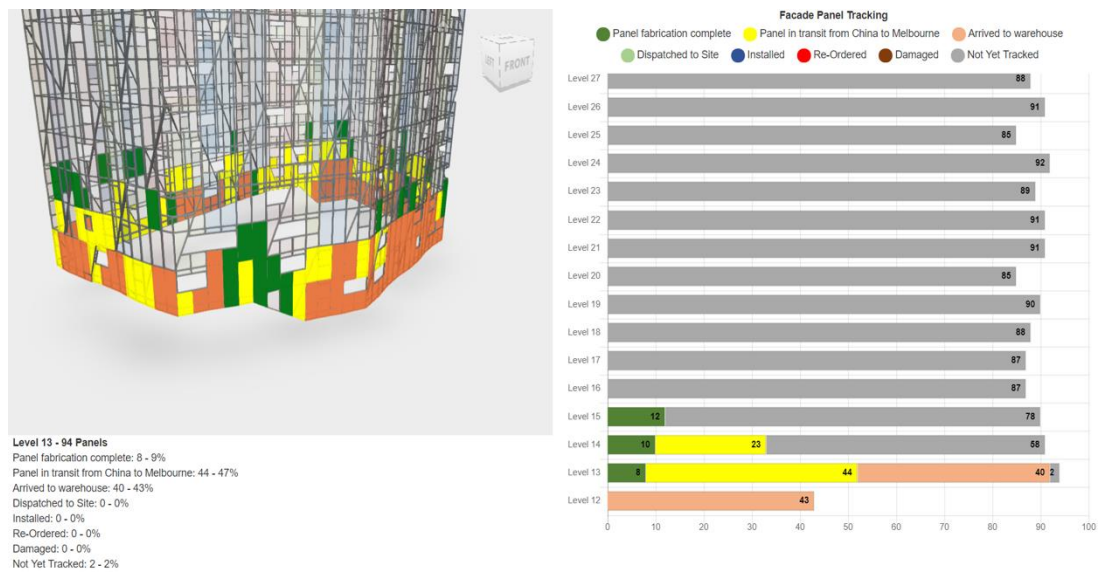
**Figure 6: A smart sensor attached to a façade panel**

482

483 The Bluetooth gateways are set up in some fixed locations. Each gateway is strategically located at  
484 multiple locations; each location along the supply-chain corresponds to a different milestone being  
485 achieved. For example, gateways are located at the manufacturer's factory in China at an exit point  
486 that each façade panel will move through when completed, this gateway signifies that façade panel  
487 fabrication has been completed. After each gateway has been set up, the façade panels must have  
488 Bluetooth sensors attached and assigned as shown in Figure 6. As described in the example above,  
489 location is inferred when the Façade panel moves past the gateways. This is achieved when the  
490 gateways receive the Bluetooth signals that are emitted from the sensors. These gateways are  
491 constantly powered and connected to the database via 4G, subsequently allowing the database to  
492 instantaneously collect and record information regarding the status and location of each façade panel  
493 as a 3D visualisation on the dashboard during movement. The 3D model uses colour mapping to  
494 signify a different status or milestone, as shown in Figure 7, i.e. blue indicates a façade panel. For  
495 the building information model (BIM) to be updated with "installed" the façade panel will be  
496 subjected to the head contractor's quality assurance methods and therefore each panel will need to

497 be inspected. For example, a head contractor representative will inspect the façade panel and  
498 produce an inspection test plan, this confirms the works has been installed in accordance with the  
499 quality requirements, subsequently the smart sensor is removed by this project team representative  
500 signifying “Installed” automatically on the model. The dashboard that shows the 3D model is also  
501 smartphone friendly, allowing immediate status updates at any location on site – this is captured in  
502 Figure 8.

503

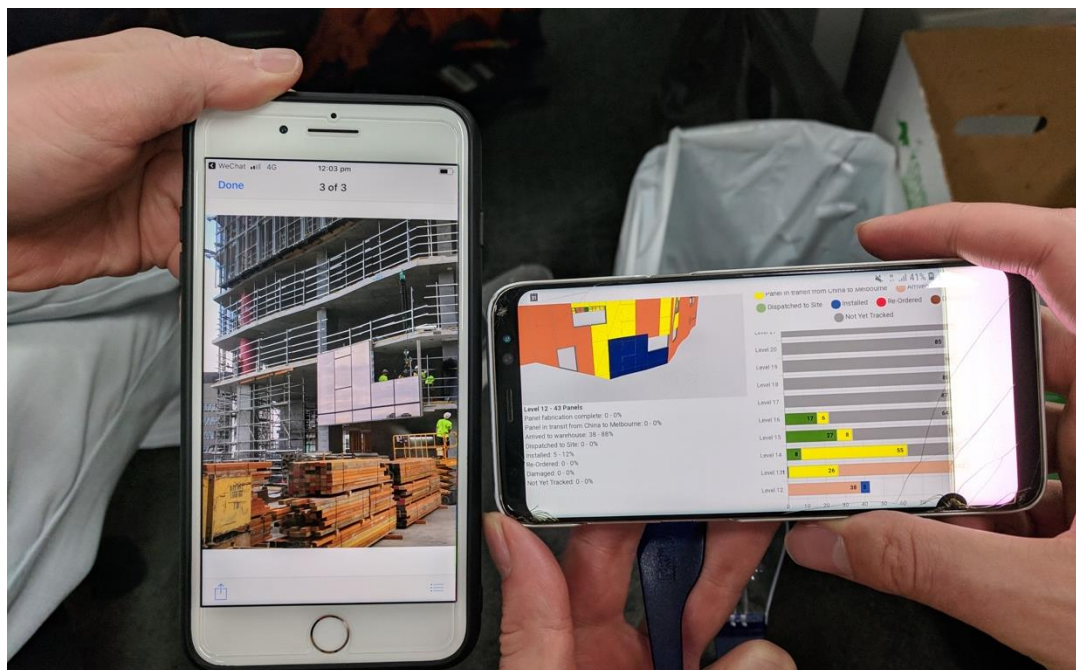


504

**Figure 7: The project dashboard displaying real-time progress**

505

506



507

508

**Figure 8: The project application displaying real-time progress**

509 All location information is transferred and recorded onto a blockchain network (concurrently with  
510 the BIM model). To achieve this, the data flows from the sensors to the gateway, from the gateway  
511 to the database where the data is then recorded and transferred through an API to the blockchain  
512 network and the BIM model. Although the location information has been tracked and recorded  
513 separately in the blockchain network and the BIM model, the blockchain network will verify again  
514 the confirmed information from the BIM model before processing the transaction. This workflow  
515 seems having a double verification and will ensure the project to have a completely automation  
516 payment process for façade panel supply through blockchain-enabled contracts (smart contracts).  
517 The architecture of this blockchain network and smart contract ecosystem is designed and managed  
518 by a reputable blockchain company based in United States. A limitation of this particular aspect of  
519 the case study project was that the researchers were not able to assess the blockchain technology  
520 explicitly due to exclusivity agreements. However, a private or a partially private blockchain  
521 network seems to be adopted in the project, as this can serve the need to prevent commercially  
522 sensitive information from being shared. Additionally, through the observation of the data sources  
523 it can be ascertained that the consensus mechanism will not only be undertaken by a single entity  
524 but rather a selected team of the project to uphold decentralisation across the nodes.

525

526 Overall, a combination of the following advanced technologies are currently being adopted to  
527 deliver tangible outcomes: smart sensors (including oracles), BIM, blockchain and smart contracts.

528 These technologies will be incorporated into the DFD framework.

529

### 530 **4.3 Framework development**

531

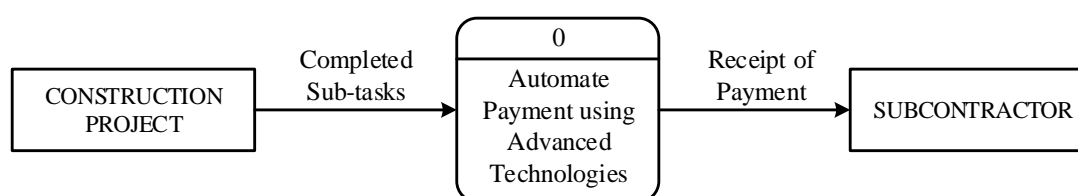
532 DFD was selected as the tool to create the framework. The DFD breaks down the various  
533 interconnected functions within the automated payment system in a methodical and layman manner  
534 [45]. The DFD framework is derived from the outcomes of the questionnaire survey and the case  
535 study. For example, processes 1-4 within this framework have been heavily inferred from the case  
536 study, while process 5 has referred to the questionnaire results. Overall, the DFD framework  
537 provides a rich description of how each advanced technology functions within the automated  
538 payment system to address SOP issues. It has been verified by a technology expert from the case  
539 study project.

540

541 The context diagram, Figure 9, represents an overview of the systems major function, namely,  
542 “Automate payment using advanced technologies”. This is a high-level overview of how the system  
543 delivers automatic payment to subcontractors upon the completion of their contractual obligations  
544 (such as material delivery or material instalment) as determined by the advanced technologies within  
545 the major process.

546

547



548

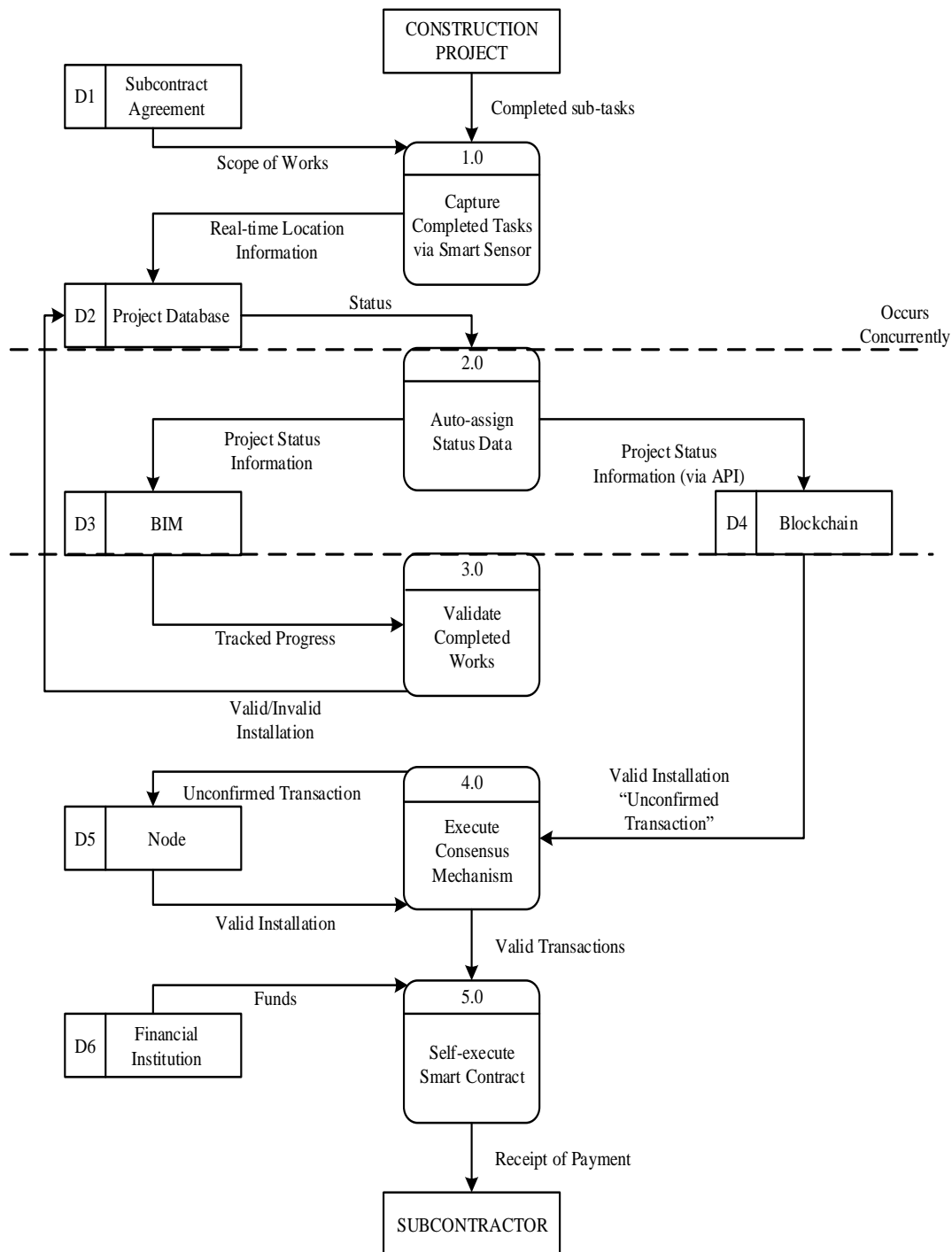
549 **Figure 9: Context diagram of automated payment system**

550

551 The child diagram, Figure 10, is a level-0 DFD which provides detailed information of all functions  
552 within the main process labelled “0” . The function of process “1.0” is to capture completed sub-  
553 tasks via smart sensors. This process receives two information inputs (identical to the case study):  
554 Input one is “completed sub-tasks” and represents the live-works that have been completed on the  
555 construction project. While the second input “Scope of Works” flows from data store one (D1). The  
556 SoW are drafted and stored within the subcontract agreement (D1). The SoW are important as they  
557 indicate the contractual obligations of the subcontractors and suppliers, therefore, influencing the  
558 type of information that the smart sensors need to capture.



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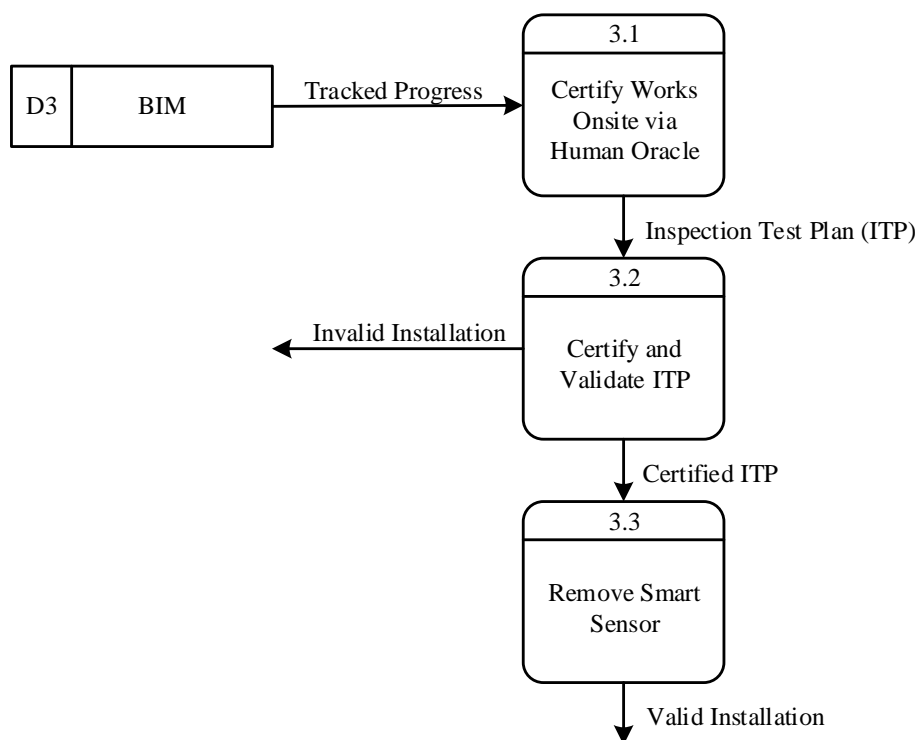
**Figure 10: Level-0 DFD framework of automated payment system**

564 As per case study project, process “2.0” auto-assigns up to date status information from the project  
 565 database (D2) (also referred to as the “cloud hosted data processing platform”) through to the BIM  
 566 model (D3) and the blockchain network (D4) via an API. This process occurs automatically and  
 567 concurrently. D2 receives and stores two sets of information; “Real-time Location Information”

568 from process “1.0” and “Valid/ Invalid Installation” information from process “3.0”. The output of  
569 D2 is the “status” of the sub-tasks, representing the most up-to date installation information. The  
570 “status”, after passing through process “2.0” is updated on the BIM model as “Project Status  
571 Information”; similar to Figure 8 from the case study project. While, concurrently, process “2.0”  
572 transfers the “status” to the blockchain network via an API, with the “Project Status Information”  
573 representing the provenance of tasks.

574

575 Process “3.0” validates completed works. A level-1 DFD, Figure 11, has been created to describe  
576 the separate processes that occur within process “3.0” (identical to the case study project). The  
577 output; “Valid/Invalid Installation” from process “3.0” is integral to the system, as it is an added  
578 layer of verification for quality standards for installed works. For example, the BIM model can be  
579 updated using the “Real-time Location Information” from process “1.0”, however, this will not  
580 justify valid installation (works installed in accordance with quality requirements), therefore,  
581 process “3.0” will ensure the “Tracked Progress” information from D3 is marked and stored as a  
582 “Valid/Invalid Installation”. In Figure 11, the “Tracked Progress” within the BIM model is inspected  
583 by a human oracle (process “3.1”). As a result, an inspection test plan (“ITP”) is produced, certified  
584 and then validated (process “3.2”). If the ITP is certified the smart sensor will be removed (process  
585 “3.3”). Removal of the smart sensor signifies a “Valid Installation”. This “Valid Installation”  
586 information is then transferred to D2 and recirculated via process “2.0” to the BIM model and the  
587 blockchain network; ensuring the most reliable up-to-date “Project Status Information” is  
588 represented.



589  
590

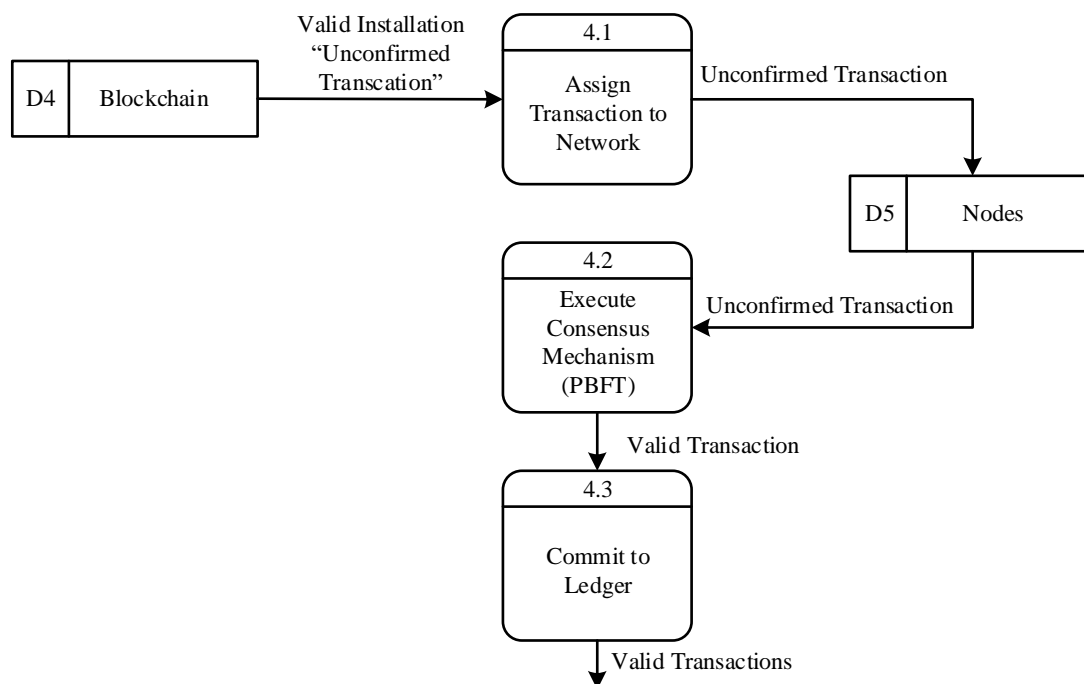
**Figure 11: Level-1 DFD framework for process “3.0”**

591 Before describing process “4.0”, a consortium blockchain network is proposed in this system. This  
592 is because consortium networks (such as, Hyperledger) have levels of permission levied on the  
593 network; particular nodes such as the client and financiers are predetermined to verify as well as  
594 view particular transactions allowing confidentiality and privacy of commercially sensitive  
595 information [24,51]. Additionally, consortium blockchain networks can use smart contracts and  
596 select specific consensus mechanisms that are suited to the required business outcomes. An example  
597 Practical Byzantine Fault Tolerance (PBFT); this mechanism requires all participating nodes in the  
598 consensus to return a decision, making it a suitable method for a construction project where trust  
599 and security is required [24].

600 The function of process “4.0” is to execute the consensus mechanism. Initially, the input of D4 is  
601 the same tracked information for D3. Yet, the output of D4 will only refer to the processed and  
602 confirmed information from process “3.0”, namely, “Valid Installation(s)”. This is to uphold another  
603 layer of verification for the completed works. Although the works have been marked as “Valid  
604 Installation” as the input of process “4.0”, it is still an unconfirmed transaction on the blockchain  
605 network. Therefore, “Unconfirmed Transaction(s)” are constantly assigned to the predetermined  
606 nodes (these nodes represent parties to the contract that have authority to certify payments) on the  
607 consortium blockchain network (process 4.1). These previously “Unconfirmed Transaction(s)” are  
608 validated by the predetermined network using the consensus mechanism (say, PBFT) (process

609 “4.2”). This is another layer of security within the blockchain network in the private blockchain to  
610 constraint the nodes (users) to access and add transactions to the ledger (process “4.3”). In which,  
611 multiple validated transactions will be committed to the ledger by the nodes, creating a block that  
612 will be added to the blockchain as “Valid Transactions(s)”.

613



614

615

**Figure 12: Level-1 DFD framework for process “4.0”**

616

617 Process “5.0” self-executes the smart contract. The “valid transactions” signify that the works have  
618 been completed (a “transaction” could include material location information, material codes and/or  
619 ITP codes), this input is what triggers the smart contract; (refer to the variable B2 of the factor  
620 analysis), this is because, one of the capabilities of a smart contract is that payment instructions can  
621 be coded within the smart contract as computer code (refer to the variable B7), and in this  
622 circumstance, the smart contracts are coded to execute upon specific “valid transactions” being  
623 uploaded to the blockchain network. Furthermore, the smart contract has the ability to read  
624 information (in this case transactions) that are specific to a particular condition/ obligation. The  
625 financial institution and client (D6) are integral to this system as they are responsible for embedding  
626 the funds on the blockchain network, upfront, allowing the smart contract to withdraw payment  
627 upon works being completed/ installed by the subcontractor and suppliers, automatically (refer to  
628 the variable B1 & B5). After execution of the smart contract, the subcontractor and supplier will  
629 receive the payment almost instantaneously, with receipt of payment being sent automatically to the  
630 required parties (refer to the variable B12).

## 631 **5. Discussion and Contributions**

632

### 633 **5.1 Knowledge contributions**

634

635 The main contribution or innovation of the paper lies within the proposed DFD framework for new  
636 application of blockchain technology with other advanced technologies in the construction industry.  
637 The framework has revealed how blockchain technology, smart sensors (including oracles),  
638 blockchain technology, smart contracts and BIM can be integrated to facilitate the implementation  
639 of an automated payment system in upholding SOP for all parties, even though the overall process  
640 flow is meant for subcontractors in this research. It has articulated a new workflow from integrating  
641 the advanced technologies. Some new and important insights have been discussed in the framework,  
642 namely, (a) the location and sequence of the operation for the six databases in supporting of the five  
643 main processes, (b) the need for having another layer of security in recording status of the work  
644 completed (separating BIM and blockchain network individually), (c) the detailed descriptions and  
645 processes for self-executing smart contracts and the early involvement and commitment of the  
646 financial institution and client (D6) for embedding the funds on the blockchain network. This new  
647 application of the advanced technologies together and its related workflow are new to the current  
648 body of knowledge. Certain modifications need to be made to the existing payment clauses,  
649 allowing automatic payment for subcontractors under smart contracts. Meanwhile, sensors need to  
650 be linked with the blockchain network. The funds also should be kept in advance under smart  
651 contracts to avoid late or non-payment, or even allowing simultaneous payment upon works being  
652 completed. Overall, the new implementation of this payment system would serve as the first  
653 foundation of knowledge in contract administration from both technical and managerial  
654 perspectives.

655

656 Furthermore, the case study is one of few practical blockchain technology-enabled examples in  
657 construction projects. To the best knowledge of the authors, this could be even the first documented  
658 academic case study in using various advanced technologies including blockchain technology, smart  
659 sensors and BIM for upholding SOP for subcontractors. It has identified the practical capabilities of  
660 the advanced technologies in tracking, recording, installing and paying of the façade panel. The  
661 smart sensors and BIM are being utilised together on this project to provide live location and status  
662 information at critical points/ locations across the entire supply-chain, automatically, onto a BIM  
663 model. While the same smart sensors are also feeding the same data directly to the blockchain  
664 network to be stored. The capabilities of these particular advanced technologies, when combined,

665 have not been identified or discussed within literature using a live construction project as an  
666 example. Furthermore, it is noted that a major ambition of the case study project is to have payment  
667 100 percent automated by the end of the project, through combining the capabilities of smart sensors  
668 and smart contracts for all components. This could a new theoretical perspective in embracing  
669 current e-payment deployment for progress claims in the construction industry.

670

671 Last but not least, the third contribution lies within the proposed DFD framework for new  
672 application of blockchain technology in the construction industry. The framework has revealed how  
673 blockchain technology, smart sensors (including oracles), smart contracts and BIM can be integrated  
674 to facilitate the implementation of an automated payment system in upholding SOP for all parties,  
675 even though the overall process flow is meant for subcontractors in this research. It has articulated  
676 a new workflow from integrating the advanced technologies been designed based on a logical flow  
677 of upholding SOP through,

678 which can be used as a practical guide for a whole system development in the future. Some new and  
679 important insights have been discussed in the framework, namely, (a) the location and sequence of  
680 the operation for the six databases in supporting of the five main processes, (b) the need for having  
681 another layer of security in recording status of the work completed (separating BIM and blockchain  
682 network individually), (c) the detailed descriptions and processes for self-executing smart contracts  
683 and the early involvement and commitment of the financial institution and client (D6) for  
684 embedding the funds on the blockchain network. These ideas are non-existent in the construction  
685 industry, as the current body of knowledge merely discusses the benefits and capabilities of each of  
686 these technologies, independently, for different use-cases.

## 687 **5.2 Practical contributions**

688

689 There are various practical contributions that result from the development of the DFD framework.  
690 The practicality of the DFD has provided stakeholders with some reassurance and a new perspective  
691 surrounding the adoption and implementation of this alternative payment system. Additionally,  
692 implementation of this automated payment system would enable contractors and clients to uphold  
693 professionalism, transparency and reputation by ensuring that all parties on their projects get paid  
694 on-time and in-full. Other stakeholders can also benefit from this automated payment system, for  
695 example, subcontractors and suppliers will be provided with surety of payment throughout the  
696 project, preventing the likelihood of cash flow difficulties and insolvencies. While, for clients and  
697 financiers, it will provide a robust mechanism for certifying works completed to date, as all supply-  
698 chain and installation information is live across the entire supply chain.

699

## 700 **6. Conclusion**

701

702 The objectives within this study have been achieved, as the factor analysis has indicated that smart  
703 contracts are an accepted advanced technology in addressing SOP problems, concluding that the  
704 industry's perception on using advanced technologies to address SOP is favourable (objective one).  
705 While the case study provided an explanation and overview of how smart sensors, BIM and  
706 blockchain technology are currently being used together on a live construction project, indicating  
707 that smart sensors, blockchain technology and BIM can be integrated and used practically (objective  
708 two). The outcomes of the factor analysis and case study both assisted in the development of the  
709 practical and comprehensive DFD framework. This DFD framework can be used as a guide when  
710 developing a fully functional automated payment system (objective 3). The framework breaks down  
711 the complex processes and functions within the system methodically while identifying all interfaces  
712 between the technologies making it easy to interpret. It is posited that the DFD framework when  
713 implemented can enable the integration of advanced technologies providing an alternative payment  
714 solution that will allow automated payment of subcontractors and suppliers upon their contractual  
715 obligations being met, addressing late-payment and non-payment (SOP) issues. Suggesting that  
716 integrating advanced technologies is a feasible and practical solution in addressing SOP issues.

717

718 Certain limitations and recommendations need to be considered in interpreting the research findings.  
719 First, in theory, it is evident that there are clear advantages to using this system, however, it is  
720 possible that disadvantages and nuances will arise upon development and subsequent  
721 implementation in construction projects. Therefore, future research should consider tracking the  
722 scheduling processes say, work packaging within the automated payment system [52], which will  
723 subsequently assist in the development and implementation of the framework efficiently. Second,  
724 the development of this DFD framework has not considered the impact that human factors can have  
725 on the operation of the system. Human factors may influence the current research findings, because,  
726 there is potential for suppliers to commit fraud during the process. For example, the smart sensor  
727 may be physically moved by a human past a specific gateway, signifying that a milestone has been  
728 met when it hasn't. It is therefore recommended that future research consider fraud or any other  
729 related human factors that may influence the systems operation. These human factors should be also  
730 considered together with the potential security breaches or financial losses from the smart contracts  
731 vulnerabilities [53]. The researcher should then analyse additional security layers and/or network  
732 security techniques that may be able to be integrated within the system to combat the impact of these

733 human factors. Third, although the DFD framework has briefly discussed one of blockchain  
734 platforms in the DFD framework, namely, Hyperledger, there are many blockchain platforms that  
735 could be adopted in upholding SOP, such as Ethereum, IBM Blockchain, Ripple, EOS, IOTA,  
736 Multichain, Corda, and so on. The selection of the right platform is still a key barrier against  
737 its adoption. Fourth, the success of this whole process relies heavily on the financial institution  
738 and/or client providing cash up front. This is because funds need to be available upon the works  
739 being completed to allow automatic payment. This may hinder the industry from adopting this  
740 system. Future research should consider how to balance the risk associated with these upfront capital  
741 costs. Last but not least, the proposed DFD framework has not incorporated any mathematical  
742 algorithms or coding samples as it still requires substantial programming efforts for the full system  
743 development.

744

#### 745 **Acknowledgment**

746 The authors would like to thank Ynomia, particularly, Matthew Lickwar and Matthew Barbuto for  
747 their kind assistance, time and patience during the case study development and framework  
748 validation.

#### 749 **Data availability statement**

750 Certain data of the paper are confidential. Yet, the questionnaire data are available upon request.

751

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753

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